**FutureLearn Statement of Participation**

**Refund Voucher**

**Terms & Conditions**

The use of FutureLearn refund vouchers fall under the following terms and conditions:

1. The competition is open to anyone who is 13 or older.
2. This competition will award one (1) winner only which will be announced on 30 October 2015
3. This competition will be open until 23:59 on 29October 2015.
4. The winner will be drawn at random from the full list of participants.
5. In order to redeem a refund voucher you must first purchase a Statement of Participation on the FutureLearn website.
6. The refund voucher entitles you to a full refund (including shipping) within 10 days after the purchase of a Statement of Participation on the FutureLearn website.
7. To be eligible to buy and redeem a refund voucher for a Statement of Participation, you must complete the majority of steps in a course (by using the “Mark as complete” button on each step) and attempt all test questions. If you’re taking a course, FutureLearn will email you once you become eligible and the Statement is ready for purchase. You can check how close you are to being eligible on your course progress page.
8. The refund voucher is valid for 6 months from the date of issue referenced on the voucher, 30 October 2015.
9. A refund voucher can be used for one Statement of Participation only.
10. In order to receive the refund voucher, you are required to provide MoocLab with a valid name and e-mail address that you will use for registration on the FutureLearn website. We cannot be held responsible if the name and e-mail address is entered incorrectly or if a different name and e-mail address is used for registration on the FutureLearn website.
11. The winner will also need to email their voucher, along with their name, FutureLearn email address and order number to [orders@futurelearn.com](mailto:orders@futurelearn.com) after making the Statement Purchase, in order to receive the refund.
12. The refund voucher is non-transferable, non-exchangeable, and not redeemable for cash or other prizes.
13. The refund voucher is personal to its original recipient and cannot be transferred or reproduced in any form. MoocLab and FutureLearn reserve the right to withdraw a refund voucher at any time due to misconduct.